



PASSWORDS & PINS



Passwords and PINs protect sensitive data and it is critical to keep them safe.

Suspect your Bank of the West account has been compromised?

Contact us:

1-800-488-2265

TTY 1-800-659-5495

Keep these safety tips in mind when creating your Password or PIN!

PASSWORDS

- Increase your password's complexity and length making it more resistant to hackers' tools, with 8–12 characters, 4 different characters (no repeats) and at least 1 special character/symbol
- Create a unique, strong password for each account or device to break the chain of related accounts from being hacked
- Include letters and numbers (Upper and lower case letters)
- Use a sequence of random letters and numbers
- Isn't a common word, name or something easy to guess
- Use a password manager enabled with multi-factor authentication to generate a new strong password and securely manage your credentials for different sites, reducing the need to remember or reuse passwords.

Weak Password : Honey12! X

PINS

- Avoid using repetitive numbers such as 1234 or 2222
- Avoid addresses, phone numbers or birthdays. Fraudsters could have access and guess these.

Weak PIN : 7777 X

5 best practices to avoid dangers of password mismanagement:

- Use a complex, unique or misspelled word that can't be found in a dictionary
- Include special characters and avoid use of sequence, birthday or social security numbers
- Use different passwords for different websites
- Change passwords periodically
- Use a password manager enabled with multi-factor authentication to save passwords

