ATTACK SPOTLIGHT

Fraudulent Shipping Notifications

Attackers are sending fake shipping emails that appear to come from organizations like FedEx and DHL. These attacks are especially frequent during the holiday shopping season but we are seeing a surge during the COVID-19 crisis.

During the COVID-19 crisis, Attackers are sending various phishing emails in order to get you to click. DON’T CLICK!!

If you receive an email with a shipping notifications or tracking number:

- Don’t immediately interact with the email.
- Take your time to evaluate it.

Looks legitimate: Verify it with the sender. Don’t reply directly to the email. Use another means of communication.

Looks suspicious: Report it to abuse@bankofthewest.com

Phishing emails are often use well-known logos to appear legitimate. DON’T BE FOOLED!